



March 22, 2020

Dear Sani-Clean Clients,

We are continuing to monitor the developments regarding the Coronavirus COVID-19. Sani-Clean has implemented some new strategies to add to our robust procedures already in place to minimize risk and keep clients and technicians safe. We are prepared to take all the necessary steps to safeguard the health of our community while providing the high quality you expect from Sani-Clean Air Duct Cleaning.

You can be assured that we have activated company-wide policies that place the health of our clients and technicians above all else.

Sani-Clean has expanded our procedures and asked our technicians to take the following actions:

- We've implemented a no handshake policy to help minimize person to person contact
- Our technicians are required to wash hands frequently with warm water and soap and use hand sanitizers when that isn't possible, per [CDC guidelines](#)
- Technicians are required to socially distance themselves to reduce the opportunity of transmission
- We are disinfecting our equipment used in the cleaning of your system in between each job to avoid cross contamination
- We are making sure the clients we service have not been sick recently and that there are no high risk elderly people present while we clean

For the safety of our employees, we're asking homeowners to please call and reschedule their service if they or anyone else in the home or business is feeling sick.

This situation continues to evolve quickly, and we will be monitoring it closely. **Based on guidance from the Center for Disease Control and Prevention (CDC), the World Health Organization (WHO) and the local/federal government, we will remain open** for and committed to our customers until further notice.

Thank you for your support as we continue to keep our employees and our community safe.

If you have any questions or would like to speak to our support specialist, please call us at 877-600-DUCT (3829). As always, we welcome any questions or feedback regarding your experience.

Stay safe, happy and healthy,

Jeremy Marquardt

President